

English for Tourism & Hospitality



LEARN PRACTICAL ENGLISH FOR TODAY'S TOURISM

ACLA presents a unique course designed for tourism and hospitality employees to meet the needs of today's tourists



**PART-TIME OR FULL-TIME STUDY
BEGINNER TO ADVANCED ENGLISH**

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- Increase clarity when speaking English with tourists, improving service.
- Improve handling of complaints.
- Understand allergies and how to communicate about them.
- Manage cultural expectations better.
- Learn problem solving techniques.
- Improve language for safety and emergencies.



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